

## Travelport APAC Air Partners Advisory - Thai Airways [TG]



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**What actions need to be taken:** Travelport Operator Helpdesks, Training Departments and Travelport connected customers

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**By who:** All Travelport Operators

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**By when:** Immediate

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**Why is this important:** Travelport APAC Air Partners Advisory - Thai Airways [TG]

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### 1. Thai Airways [TG]: Mandatory Passenger Passport information

For more information, please refer below and appreciate your assistance to disseminate the notification to agents.

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Please be reminded that these advisories are meant for internal use. In cases where information is to be shared with the agents, we encourage you to vet through the advisory and make the necessary changes to ensure the information is suitable for an external audience.

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Regarding mandatory requirement from Chinese and Taiwanese government which all carriers must provide “passenger’s information” in the reservation for any passenger traveling from/to both countries (under iAPI system for China and PNR electronic transfer for Taiwan)

### **For traveling to China**

To comply with China Ministry of Public Security and Ministry of Transport, all carriers which carrying passenger(s) into / out of People Republic of China are requested to provide full information of the passengers including passport number, DOB, nationality and etc. Failure to complete may cause cash penalty to the carrier for each violation. Therefore, the following mandatory information shall be inserted in PNR when making reservation and/or before issuing the ticket under SSR DOCS;

- FULL LAST NAME
- FULL FIRST NAME-MIDDLE NAME
- DATE OF BIRTH
- GENDER
- PASSPORT NUMBER/DETAILS
- NATIONALITY

### **For traveling to Taiwan**

To comply with Taiwan National Immigration Agency (TNIA) under immigration Act Article 48 and 83, all carriers which carrying passenger(s) into / out of Taiwan are requested to provide full information of the passengers including passport number, DOB, nationality and etc. Failure to complete may cause cash penalty to the carrier for each violation. Therefore, the following mandatory information shall be inserted in PNR when making reservation and/or before issuing the ticket under SSR DOCS;

- FULL LAST NAME
- FULL FIRST NAME-MIDDLE NAME
- DATE OF BIRTH
- GENDER
- PASSPORT NUMBER/DETAILS
- NATIONALITY